

## Making it easy.

It may not seem easy to make a change in your answering service. Instead of switching, you may overlook problems and complaints with your present service to avoid the challenge of bringing a new service up to speed.

At Answer Page, we take great pains to ensure the transition is smooth and stress free, and that you will notice an immediate improvement in the quality of the service.

We get all of your information and instructions down accurately, provide you with a printout of your account, and post the account so our telephone secretaries can familiarize themselves. With Answer Page service, you will follow the same call forwarding procedures you have always followed, except with a new 7-digit local forwarding telephone number we provide.



- ✓ Service
- ✓ No Auto Attendant
- ✓ Verification & Recording
- ✓ Equipment
- ✓ Supervisors Around The Clock
- ✓ Savings



# Changing Your Answering Service the Simple Way.

Answering service, paging, voicemail, cellular, Clearwire and Dish network — all of your communication needs under one roof.



Medford Area  
(541) 773-3838  
3709 Citation Way  
Medford, OR 97504

Business Hours:  
Monday - Friday 8:30am to 5:30pm

[www.answerpage.com](http://www.answerpage.com)





Answer Page is locally owned and very proud of our commitment to the community—specifically within the medical community.

We work closely with over 70% of the doctors and 100% of the hospitals in Southern Oregon, participating in expansion projects and capital campaigns for years through contributions and fund raising. We have also installed transmitters on every hospital in Southern Oregon to ensure 100% reliability and reception for our pagers.

# Why consider Answer Page?

## Service

Highly trained secretaries will pick up your line promptly and in a professional fashion, getting all of the information you require. All telephone secretaries receive a minimum of 6 weeks training before answering lines.

- 95% of all calls answered on or before the third ring
- Only 20% of all calls are placed on hold
- Average hold time is less than 35 seconds

## No Auto Attendant

A live secretary answers all calls. No more voice-mail automatically putting you on hold for long periods of time until an operator becomes available.

## Verification & Recording

From the moment your line rings, we track every aspect of the call with a time and date stamp. Both sides of every conversation are recorded for your protection; recordings are archived for a minimum of 2 years and may be accessed for you at any time.

## Equipment

A complete upgrade of the latest cutting-edge hardware and software was made in 2007, eliminating keystrokes and increasing speed and efficiency.

## Supervisors Around The Clock

Our team of 5 supervisors with a combined over 40 years experience ensures that a supervisor will be on premise from 6 a.m. to 11 p.m., 7 days per week.

## Savings

With Answer Page, you will save approximately 10 - 25% when compared to other local services. Answer Page charges for completed transactions. We do not charge for hang-ups, wrong numbers, will call backs, or even pages if you are using an Answer Page pager.

Some other answering services charge by “time billing” (example: each 30 second increment = 1 unit). Others charge you every time they touch your phone, or bill every 4 weeks rather than monthly (adding another billing cycle each year).

